

# Resource and Referral Options

FOR CONFLICT RESOLUTION FOR  
UC MERCED STUDENTS, STAFF AND FACULTY

## Confidential Resources

### CARE OFFICE: CAMPUS ADVOCATE

STUDENTS, STAFF AND FACULTY in response to sexual violence, assault and harassment

**TEL:** 209-386-2051

**WEB:** care.ucmerced.edu

**LOCATION:** KL 107

### COUNSELING AND PSYCHOLOGICAL SERVICES (CAPS)

STUDENTS

**TEL:** 209-228-4266  
(24-HOUR HOTLINE)

**WEB:** counseling.ucmerced.edu

**LOCATION:** Student Health Center

### INSIGHT EMPLOYEE ASSISTANCE PROGRAM

STAFF AND FACULTY

**TEL:** 800-422-5322

**WEB:** counseling.ucmerced.edu

### OFFICE OF OMBUDS SERVICES

STUDENTS, STAFF AND FACULTY

**TEL:** 209-228-4410

**WEB:** ombuds.ucmerced.edu

**LOCATION:** SSB 211

### VALLEY CRISIS CENTER

STUDENTS, STAFF AND FACULTY in response to sexual violence, assault and harassment

**TEL:** 209-722-4357  
(24-HOUR HOTLINE)

**WEB:** valleycrisiscenter.org

**LOCATION:** 1960 P St. in Merced

## Conflict Resolution Resources (Informal)

SUPERVISORS, MANAGERS, STAFF, FACULTY, PROFESSORS, RAS, TAS.

The best conflict resolution method is to address the conflict early. Start with the people closest to the situation. Reach out to informal resources when needed. Know your formal resources.

### OFFICE OF OMBUDS SERVICES

STUDENTS, STAFF AND FACULTY.  
Confidential, informal, neutral and independent

**TEL:** 209-228-4410

**WEB:** ombuds.ucmerced.edu

**LOCATION:** SSB 211

### OFFICE OF CAMPUS CLIMATE

STUDENTS, STAFF AND FACULTY. Private, conflict resolution and mediation on an informal basis

**EMAIL:** dacker@ucmerced.edu

**TEL:** 209-228-2598

**WEB:** conflict.ucmerced.edu

**LOCATION:** KL 107

### BEHAVIOR INTERVENTION TEAM (BIT)

STUDENTS, STAFF AND FACULTY.  
If perceived danger to self or others

**WEB:** oc3.ucmerced.edu/  
threat\_management

### BIAS INCIDENT RESPONSE TEAM

BIRST is a University-wide team that receives information about bias incidents from individuals who have been a target of, or witnessed, an act of bias.

**WEB:** birst.ucmerced.edu

## Reporting and Complaints (Formal and Informal)

### ACADEMIC PERSONNEL

ACADEMIC EMPLOYEES

**EMAIL:** academicpersonnel@ucmerced.edu

**TEL:** 209-228-7948

**WEB:** academicpersonnel.ucmerced.edu

### DISCRIMINATION AND SEXUAL VIOLENCE PREVENTION/TITLE IX/TITLE VII

STUDENTS, STAFF AND FACULTY

**TEL:** 209-228-4620

**WEB:** dsvp.ucmerced.edu

### HR/EMPLOYEE AND LABOR RELATIONS

STAFF

**EMAIL:** laborrealitions@ucmerced.edu

**TEL:** 209-228-4204

**WEB:** hr.ucmerced.edu/employeelabor-relations

### LOCALLY DESIGNATED OFFICER/WHISTLEBLOWER

STUDENTS, STAFF AND FACULTY

**TEL:** 209-228-2407

**WEB:** ethics.ucmerced.edu/reporting-improper-activities

### STUDENT CONDUCT

STUDENTS

**TEL:** 209-228-5433

**WEB:** studentconduct.ucmerced.edu

**LOCATION:** KL 184

### DIVERSITY, EQUITY AND INCLUSION | OFFICE OF CAMPUS CLIMATE

DEIDRE "DE" ACKER

Director, Office of Campus Climate

**TEL:** 209-228-2598

**EMAIL:** dacker@ucmerced.edu

## Emergency Response

### UC MERCED DEPARTMENT OF PUBLIC SAFETY

STUDENTS, STAFF AND FACULTY

**TEL:** 9-911 on campus (EMERGENCY) OR  
209-228-2677 (NON-EMERGENCY)

**WEB:** police.ucmerced.edu

## Respondent Services

STUDENTS

Fuji Collins

**EMAIL:** fcollins@ucmerced.edu

**TEL:** 209-228-4482

**LOCATION:** KL 113

ACADEMIC APPOINTEES, ACADEMIC PERSONNEL

Pam Moody

**EMAIL:** pmoody@ucmerced.edu

**TEL:** 209-228-7644

**LOCATION:** KL 3rd Floor

STAFF HUMAN RESOURCES

Brian Powell

**EMAIL:** bpowell2@ucmerced.edu

**TEL:** 209-355-4991

**LOCATION:** Promenade Suite A/B

UNIVERSITY OF CALIFORNIA  
**MERCED**