### Conflict Resolution Resources (Informal)

**SUPERVISORS, MANAGERS, STAFF, FACULTY, PROFESSORS, RAS, TAS.**

The best conflict resolution method is to address the conflict early. Start with the people closest to the situation. Reach out to informal resources when needed. Know your formal resources.

**OFFICE OF OMBUDS SERVICES**

Confidential, informal, neutral and independent

- **TEL:** 209-228-4410
- **WEB:** ombuds.ucmerced.edu
- **LOCATION:** SSB 211

**COUNSELING AND PSYCHOLOGICAL SERVICES (CAPS)**

Confidential, informal, neutral and independent

- **TEL:** 209-228-4266 (24-HOUR HOTLINE)
- **WEB:** counseling.ucmerced.edu
- **LOCATION:** Student Health Center

**OFFICE OF CAMPUS CLIMATE**

Private, conflict resolution and mediation on an informal basis

- **EMAIL:** dacker@ucmerced.edu
- **TEL:** 209-228-2598
- **WEB:** conflict.ucmerced.edu
- **LOCATION:** KL 107

**BEHAVIOR INTERVENTION TEAM (BIT)**

If perceived danger to self or others

- **WEB:** oc3.ucmerced.edu/threat_management

**BIAS INCIDENT RESPONSE TEAM**

BIRST is a University-wide team that receives information about bias incidents from individuals who have been a target of, or witnessed, an act of bias.

- **WEB:** birst.ucmerced.edu

### Reporting and Complaints (Formal and Informal)

**ACADEMIC PERSONNEL**

**EMAIL:** academicpersonnel@ucmerced.edu

- **TEL:** 209-228-7948
- **WEB:** academicpersonnel.ucmerced.edu

**DISCRIMINATION AND SEXUAL VIOLENCE PREVENTION/TITLE IX/TITLE VII**

**STUDENTS, STAFF AND FACULTY**

- **TEL:** 209-228-4620
- **WEB:** dsvp.ucmerced.edu

**HR/EMPLOYEE AND LABOR RELATIONS**

**STAFF**

- **EMAIL:** laborrelations@ucmerced.edu
- **TEL:** 209-228-4204
- **WEB:** hr.ucmerced.edu/employeelabor-relations

**LOCALLY DESIGNATED OFFICER/WHISTLEBLOWER**

**STUDENTS, STAFF AND FACULTY**

- **TEL:** 209-228-2407
- **WEB:** ethics.ucmerced.edu/reporting-improper-activities

**STUDENT CONDUCT**

**STUDENTS**

- **TEL:** 209-228-5433
- **WEB:** studentconduct.ucmerced.edu
- **LOCATION:** KL 184

### Emergency Response

**UC MERCED DEPARTMENT OF PUBLIC SAFETY**

**STUDENTS, STAFF AND FACULTY**

- **TEL:** 9-911 on campus (EMERGENCY) OR 209-228-2677 (NON-EMERGENCY)
- **WEB:** police.ucmerced.edu

**Respondent Services**

**STUDENTS**

Leilani Kupo

- **EMAIL:** lkupo@ucmerced.edu
- **TEL:** 209-228-2993
- **LOCATION:** KL 222

**ACADEMIC APPOINTEES, ACADEMIC PERSONNEL**

Pam Moody

- **EMAIL:** pmoody@ucmerced.edu
- **TEL:** 209-228-7644
- **LOCATION:** KL 3rd Floor

**STAFF HUMAN RESOURCES**

David Ellington

- **EMAIL:** dellington@ucmerced.edu
- **TEL:** 209-205-8253
- **LOCATION:** Downtown Campus Center (DCC)

### Resource and Referral Options

**DIVERSITY, EQUITY AND INCLUSION**

**OFFICE OF CAMPUS CLIMATE**

Deidre "De" Acker

- **DIRECTOR, OFFICE OF CAMPUS CLIMATE**
- **TEL:** 209-228-2598
- **EMAIL:** dacker@ucmerced.edu

**FOR CONFLICT RESOLUTION FOR UC MERCED STUDENTS, STAFF AND FACULTY**